

PDF-2 License Extension by Fax

TUTORIAL FOR EXTENDING THE
LICENSE OF A PDF-2 RELEASE 2005
TO 2016 FOR AN ADDITIONAL FIVE
(5) YEARS

Note:

If you also have a license for DDView or ICDD Suite, you must perform the license extension procedure for those products separately.

This tutorial shows the email procedure. If you wish to submit the registration by email, see the Email License Extension Tutorial.

Extension Information

ICDD will extend your original license for an additional five (5) years, free of charge, providing that the licensed user has the same organization name and address (i.e., the registered user) and the product license has not been previously renewed or converted to another PDF product. Upon receipt of your registration information, ICDD will confirm your eligibility for license extension.

Extension Information

When verified, ICDD will issue a new license key within 48 hours of receipt of the information (Monday through Friday). If you have not heard from us within 48 hours, kindly fax us your registration (610.325.9823) noting that it is a second request or call us at 610.325.9814 or toll free at 866.378.9331 (U.S. & Canada Only).

Getting Started

You will need your product serial number. The product serial number can be found on the product license envelope, the product media case, and on the product CD.

You will also need to check your computer specifications. ICDD tests each product release on the then current operating systems that are readily available. ICDD will support the published computer specifications for the product release year. ICDD does not guarantee product functionality or compatibility with subsequent changes in computer/hardware platforms. Check the preferred computer specifications here: <http://www.icdd.com/licenses/compspecs.htm>

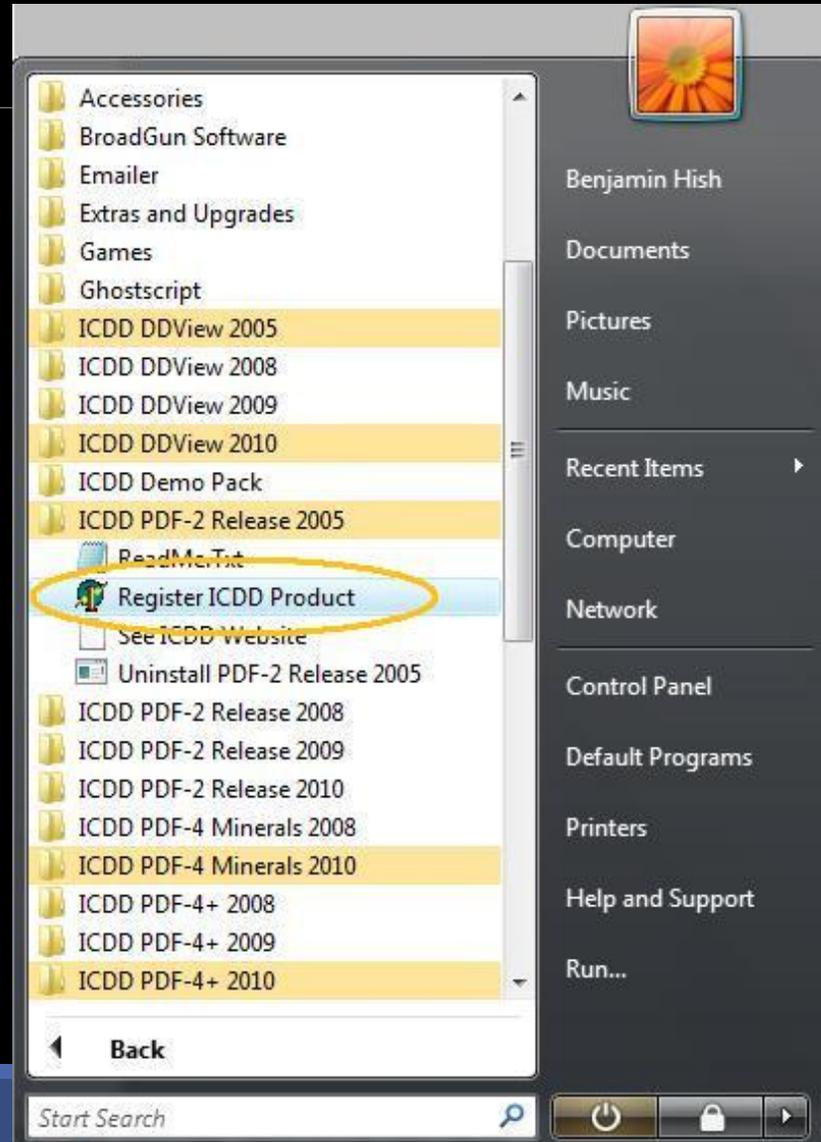
Start the Registration Wizard

Click:

Start
All Programs

ICDD PDF-2 Release (YEAR)

Register ICDD Product



Registration Wizard

Select the first option

Press Next



Registration Wizard

Select the method that you would like to receive your registration key

Fill in all fields marked with an *

Press Next

The screenshot shows a window titled "To register your PDF-2 product" with a sub-header ": Registration Form :". The form contains the following fields and options:

- Instruction: "In order to receive a registration key, the ICDD needs the following information from you. The Next button will be enabled as soon as all required fields are filled in."
- Method selection: "Select a method which ICDD should take to send the registration key to you :"
 - Web
 - Email
 - Fax
 - Phone
 - Mail
- Legend: "(* represents required field)"
- Customer #: [Empty]
- Product Serial #: PD2D059300-6140
- First Name: * Ben
- M.I. [Empty]
- Last/Family Name: * Hish
- Company: * ICDD
- Phone: * 610-325-9814
- Email: hish@icdd.com
- Fax: * 610-325-9823
- Address 1: * 12 Campus Blvd.
- Address 2: [Empty]
- City/Town: * Newtown Square
- State/Prov.: * PA
- Zip/Postal: * 19073
- Country: * USA

At the bottom right, there are two buttons: "< Back" and "Next >".

Registration Wizard

A summary of your registration information will be displayed

Press Next

: Registration Summary :

Please review the following summary of you registration information. Click the Back button if you need to change something. If the information is correct, please click Next.

Product	: PDF2005
Computer serial number	: FCC2-6505-4A4E-31BD
Customer number	:
Product serial number	: PD2D059300-6140
Full Name	: Ben Hish
First Name	: Ben
M.I.	:
Last Name	: Hish
Company	: ICDD
Phone	: 610-325-9814
Fax	: 610-325-9823
Email	: hish@icdd.com
Address1	: 12 Campus Blvd.
Address2	:
City/Town	: Newtown Square
State/Prov.	: PA
Zip/Postal	: 19073
Country	: USA

< Back Next >

Registration Wizard

Select, "Print it for sending by fax or mail"

Press Next

To register your PDF-2 product

: Submit registration information :

Please choose one of six available options to submit your registration information to the ICDD and click Next. Please note that submission by email requires a correctly installed MAPI compliant email program on your system. If your email program does not support MAPI you can copy the registration information to the clipboard, compose a new message with your email client, and paste the registration information into the body of your message.

- Copy it to the clipboard for pasting into ICDD Registration Web Site
This PC must be connected to the Internet before using the web option.
- Submit it by E-mail (Automatic Email Response)
- Print it for sending by fax or mail
- Save it as text file for sending as email attachment
- Copy it to the clipboard for pasting into an email message
- If you encounter a problem with your registration send to ICDD support

< Back Next >

Registration Wizard

A form similar to the one to the right will be printed

Fax the form to

- 610-325-9823

Please fax or mail this page to:

International Centre for Diffraction Data
PDF-2 Registration
12 Campus Boulevard
Newtown Square, PA 19073-3273, U.S.A.

FAX: +1-610-325-9823

Product : PDF2005
Computer serial number : FCC2-6505-4A4E-31BD
Customer number :
Product serial number : PD2D059300-6140
Full Name : Ben Hish
First Name : Ben
M.I. :
Last Name : Hish
Company : ICDD
Phone : 610-325-9814
Fax : 610-325-9823
Email : hish@icdd.com
Address1 : 12 Campus Blvd.
Address2 :
City/Town : Newtown Square
State/Prov. : PA
Zip/Postal : 19073
Country : USA
Reply by : Fax

Registration Wizard

Upon verification of your license, a new key will be sent to you within 48 hours during the business week (Monday – Friday)

If a new key is not received within 48 hours

- Call 610-325-9814 x203 for assistance.



Registration Wizard

If you selected that you would like to receive your key via fax, you will receive a fax response with your registration key that looks similar to the one pictured to the right.

 **International Centre for Diffraction Data**
12 Campus Boulevard
Newtown Square, PA 19073-3273, U.S.A.
(610)-325-9814
Fax: (610)-325-9823
Date : 6/14/2010

FAX MESSAGE

Attention : **Ben Hish**
Company : ICDD
Fax Number : 610-325-9823
Phone Number : 610-325-9814
From : International Centre for Diffraction Data (ICDD)
Number of pages : Page 1 of 1
If you do not receive all the pages, please telephone or fax immediately.

Registration Information

Product Serial Number: PD2D059300-6140
Computer Serial Number: FCC2-6505-4A4E-31BD

Please run the registration wizard from "Start->Programs-> ICDD PDF-2 Release 2005" and use this information to complete your registration. Select the second option from the main screen as below.

Obtain a registration key for your RDB product from the ICDD
 Enter a registration key obtained from the ICDD
 Display license information for your RDB product

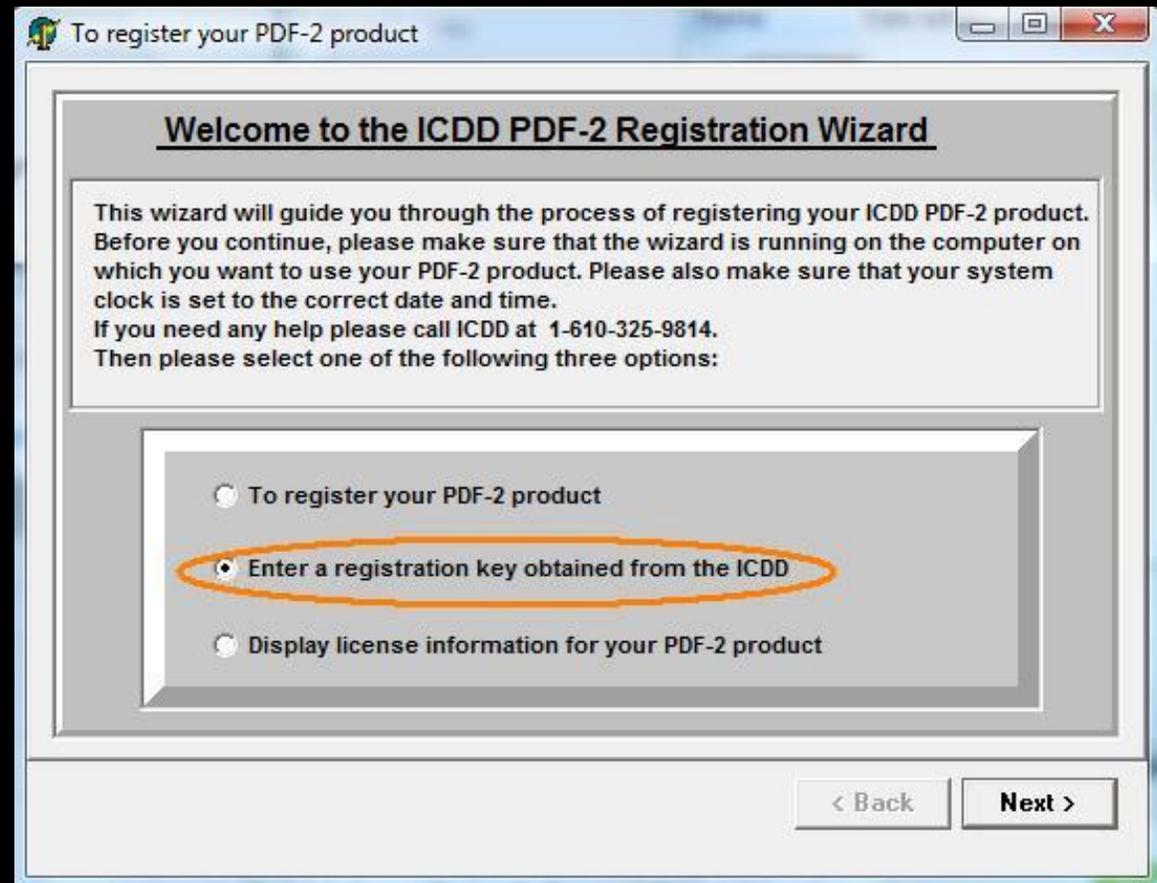
Customer Name : Ben Hish
Company Name : ICDD
Registration Key # : D09838CF-B7B70AD6-711F1AC0-4985E2DB

Input the Registration Key

Start the Registration Wizard

Select the Second Option

Press Next



Input the Registration Key

Input the Registration Key into the third field.

To register your PDF-2 product

: Enter Registration Key :

To activate the license for your PDF-2 product please enter your name, company and registration key exactly as you obtained it from the ICDD. Then click the Next button to activate your license and view the license details.

Name:

Company:

Key:

Example: 12345678-90ABCDEF-12345678-90ABCDEF

< Back Next >

Input the Registration Key

To reduce errors, we recommend you Copy and Paste the registration key from the email

If entering the key manually, keep in mind:

- Letters are all capitals
- There are no letter O's only the numeric character 0 (Zero)

Press Next



To register your PDF-2 product

: Enter Registration Key :

To activate the license for your PDF-2 product please enter your name, company and registration key exactly as you obtained it from the ICDD. Then click the Next button to activate your license and view the license details.

Name:

Company:

Key:

Example: 12345678-90ABCDEF-12345678-90ABCDEF

< Back Next >

Input the Registration Key

Verify:

- License Period should be ten (10) years from the 1st of the month that you had initially registered the database.
- License Type should say, “Full License”
- Press Finish

To register your PDF-2 product

: License Information :

Below please see the details of the current license for your PDF-2 product.

Licensed to:	Ben Hish
Company:	ICDD
License period:	Jun 1 2005 - Jun 1 2015 0:00 h
License type:	Full license

< Back Finish

Thank you for viewing our tutorial!

Additional tutorials are available at the ICDD website.

www.icdd.com

International Centre for Diffraction Data

12 Campus Boulevard

Newtown Square, PA 19073

Phone: 610.325.9814

Toll Free Number in US & Canada: 866.378.0331

Fax: 610.325.9823