

PDF-2 License Extension by Web

TUTORIAL FOR EXTENDING THE
LICENSE OF A PDF-2 RELEASE 2005
TO 2016 FOR AN ADDITIONAL FIVE
(5) YEARS

Note:

If you also have a license for DDView or ICDD Suite, you must perform the license extension procedure for those products separately.

This tutorial shows the web license extension procedure. If you wish to submit the registration by fax or email, see the [Faxed License Extension Tutorial](#) or [Email License Extension Tutorial](#).

Extension Information

ICDD will extend your original license for an additional five (5) years, free of charge, providing that the licensed user has the same organization name and address (i.e., the registered user) and the product license has not been previously renewed or converted to another PDF product. Upon receipt of your registration information, ICDD will confirm your eligibility for license extension.

Extension Information

When verified, ICDD will issue a new license key within 48 hours of receipt of the information (Monday through Friday). If you have not heard from us within 48 hours, kindly fax us your registration (610.325.9823) noting that it is a second request or call us at 610.325.9814 or toll free at 866.378.9331 (U.S. & Canada Only).

Getting Started

You will need your product serial number. The product serial number can be found on the product license envelope, the product media case, and on the product CD.

You will also need to check your computer specifications. ICDD tests each product release on the then current operating systems that are readily available. ICDD will support the published computer specifications for the product release year. ICDD does not guarantee product functionality or compatibility with subsequent changes in computer/hardware platforms. Check the preferred computer specifications here: <http://www.icdd.com/licenses/compspecs.htm>

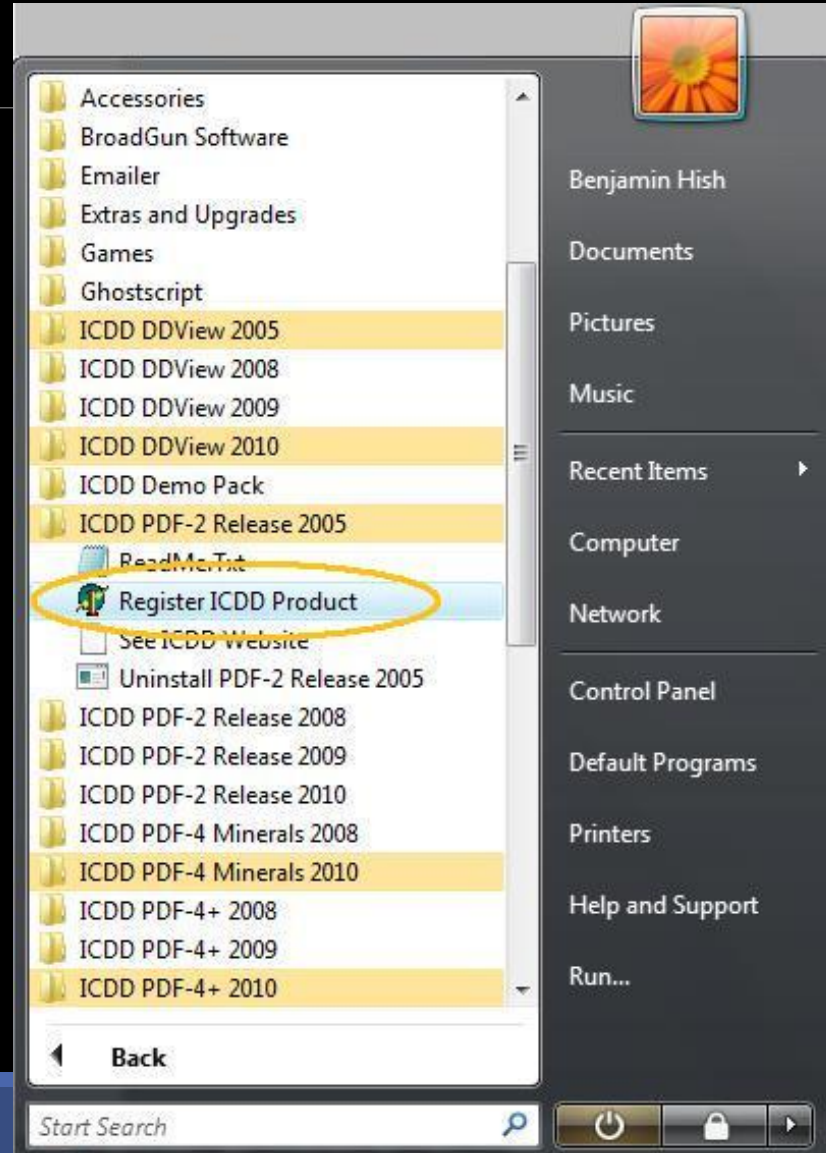
Start the Registration Wizard

Click:

Start
All Programs

ICDD PDF-2 Release (YEAR)

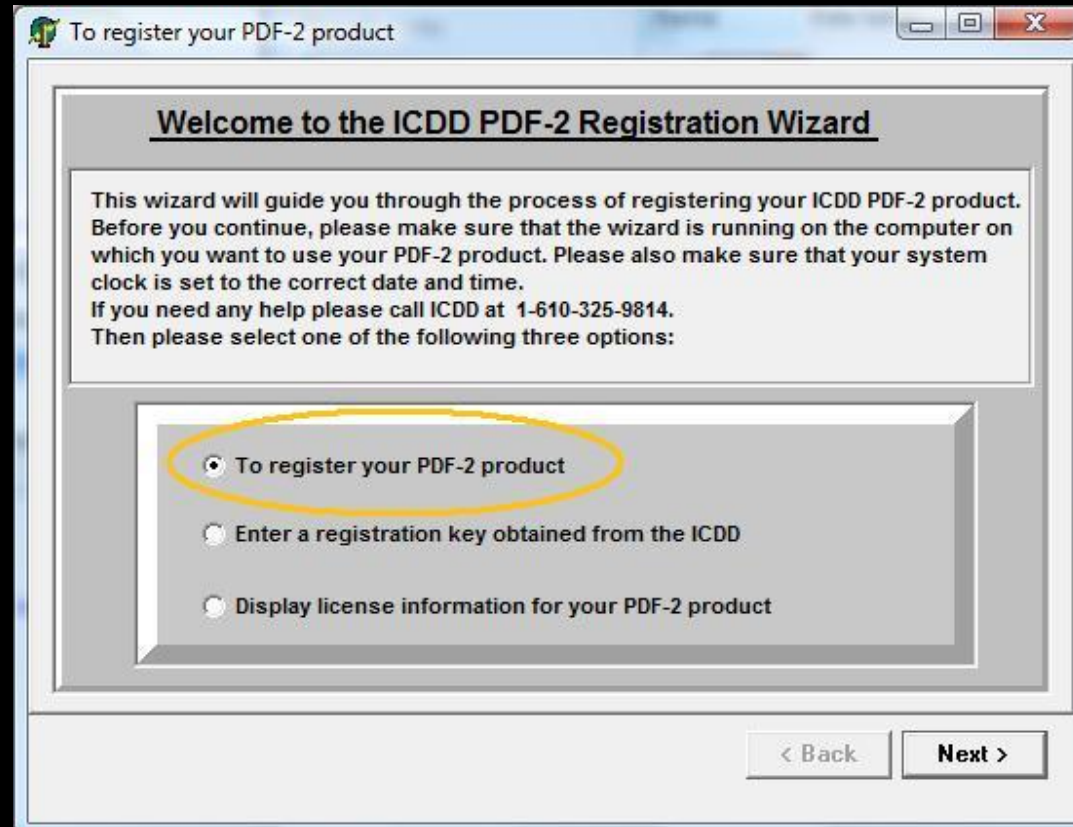
Register ICDD Product



Registration Wizard

Select the first option

Press Next



Registration Wizard

Select the method that you would like to receive your registration key

Fill in all fields marked with an *

Press Next



The screenshot shows a window titled "ICDD Registration Wizard" with a "Registration Form" section. The form contains instructions and a selection of methods to receive the registration key. The "Web" method is selected and circled in yellow. Below this, there is a list of required fields marked with an asterisk (*). The fields are: Customer #, First Name (*), Company (*), Email (*), Address1 (*), Address2, City/Town (*), Zip/Postal (*), Product Serial # (*), Last/Family Name (*), Phone (*), Fax, State/Prov (*), and Country (*). The "Next >" button is enabled.

ICDD Registration Wizard

Registration Form

In order to receive a registration key, the ICDD needs the following information from you. The next button will be enabled as soon as all required fields are filled in.

Select the method which ICDD should take to send the registration key to you:

Web Email Fax Mail

(*represents required field)

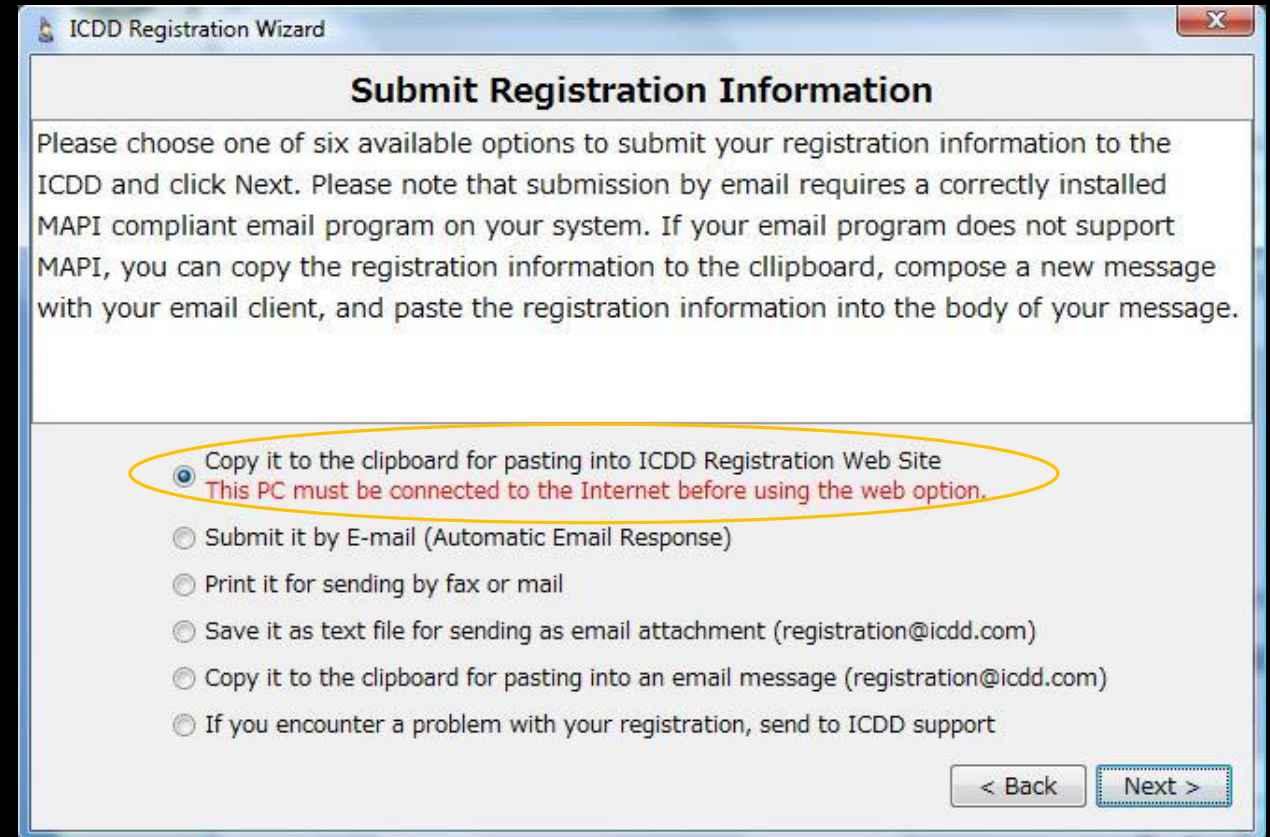
Customer #		Product Serial # *	PD2D059300-6140
First Name *	Ben	Last/Family Name *	Hish
Company *	ICDD	Phone *	610-325-9814
Email *	hish@icdd.com	Fax	
Address1 *	12 Campus Blvd		
Address2			
City/Town *	Newtown Square	State/Prov *	PA
Zip/Postal *	19073	Country *	USA

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Registration Wizard

Select, “Copy to the clipboard for pasting into the ICDD Registration Web Site”

Press Next



ICDD Registration Wizard

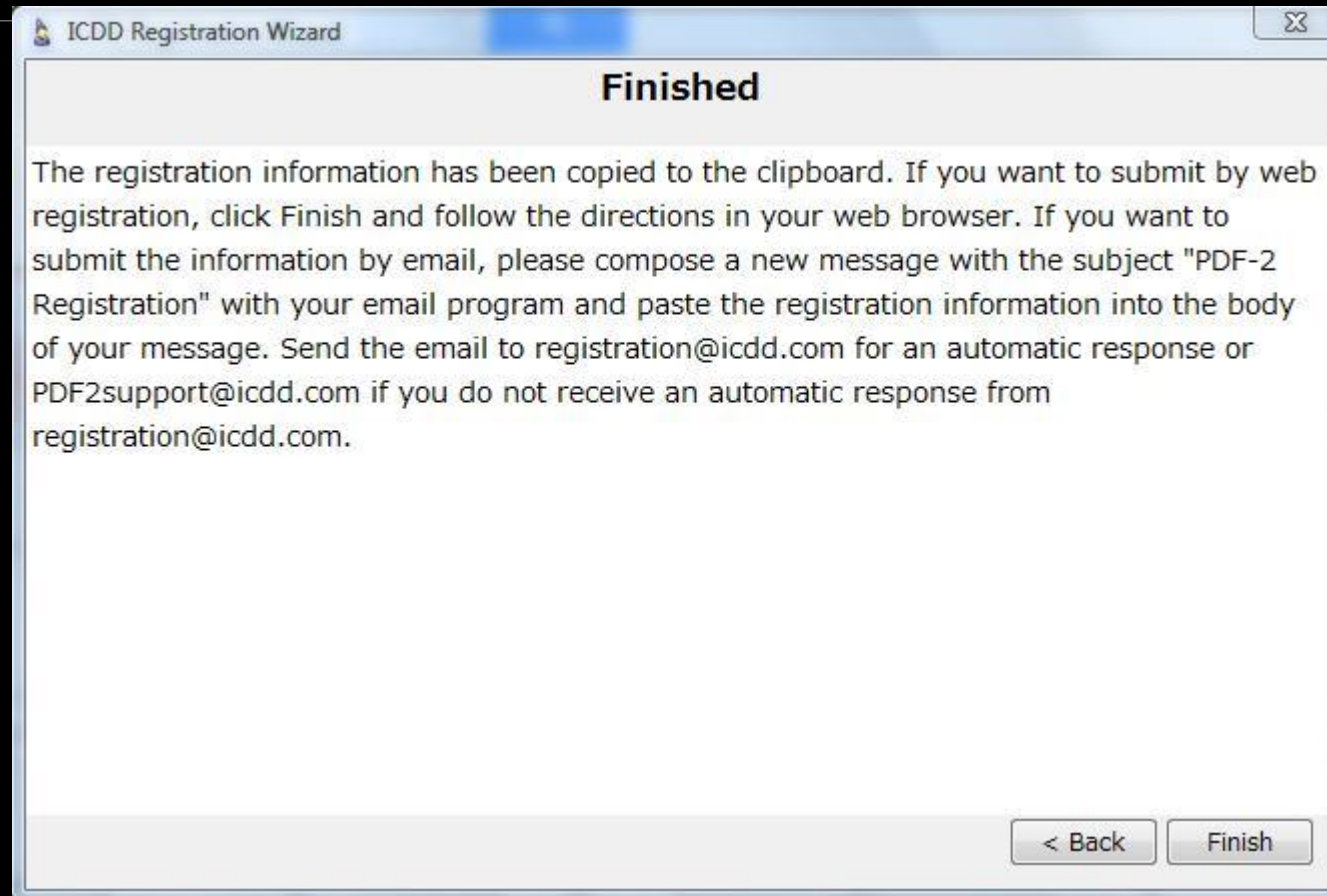
Submit Registration Information

Please choose one of six available options to submit your registration information to the ICDD and click Next. Please note that submission by email requires a correctly installed MAPI compliant email program on your system. If your email program does not support MAPI, you can copy the registration information to the clipboard, compose a new message with your email client, and paste the registration information into the body of your message.

- Copy it to the clipboard for pasting into ICDD Registration Web Site
This PC must be connected to the Internet before using the web option.
- Submit it by E-mail (Automatic Email Response)
- Print it for sending by fax or mail
- Save it as text file for sending as email attachment (registration@icdd.com)
- Copy it to the clipboard for pasting into an email message (registration@icdd.com)
- If you encounter a problem with your registration, send to ICDD support

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Registration Wizard



Choose *Finish* to submit your registration using the web.

Registration Wizard



Choose *Allow access* if prompted by web browser.

Registration Wizard

You will receive a Web Registration form.

Choose *Submit* to receive your registration key via the web.



The screenshot shows the ICDD website's registration form. At the top, there is a navigation bar with the ICDD logo and the text "The International Centre for Diffraction Data". To the right, there are links for "Search" and "Contact", and social media icons for Facebook, Twitter, LinkedIn, YouTube, and Instagram. Below the navigation bar is a banner with the ICDD logo and the text "More Content". The main content area is titled "ICDD Product Web Registration Form". It contains a "NOTE" section with two instructions: 1. If the Registration Information is not automatically pasted into the following field, please paste it by pressing Ctrl and V keys or selecting Edit -> Paste from the Menu Bar. 2. This page works fine for Internet Explorer 10, Mozilla Firefox 40, Google Chrome 46 and Opera 32 browsers. Below the note is a large text input field containing the following registration information: Product: PDF2005, Computer serial number: 6615-0377-C747-3043, Customer number: , Product serial number: PD2D059300-6140, Full Name: Ben Hish, First Name: Ben, M.I.: , Last Name: Hish, Company: ICDD, Phone: 610-325-9814, Fax: , Email: hish@icdd.com, Address1: 12 Campus Blvd, Address2: , City/Town: Newtown Square, State/Prov.: PA, Zip/Postal: 19072, Country: USA, Reply by: Email. At the bottom of the form are "Reset" and "Submit" buttons. The footer contains copyright information: © 1997 - 2017 by JCPDS - International Centre for Diffraction Data® of this page and all contents. All Rights Reserved. All Rights Reserved. Conditions of Use. 12 Campus Blvd., Newtown Square, PA 19073-3273 U.S.A. Tel: (610) 325-9814 - Tollfree Tel: (866) 378-9331 (US + Canada only) - Fax: (610) 325-9823 Info Contact: info@icdd.com - Site Contact: webmaster@icdd.com

Registration Wizard

Since your database was registered previously, you will receive an automatic error stating that the database has already been registered.

Disregard this error

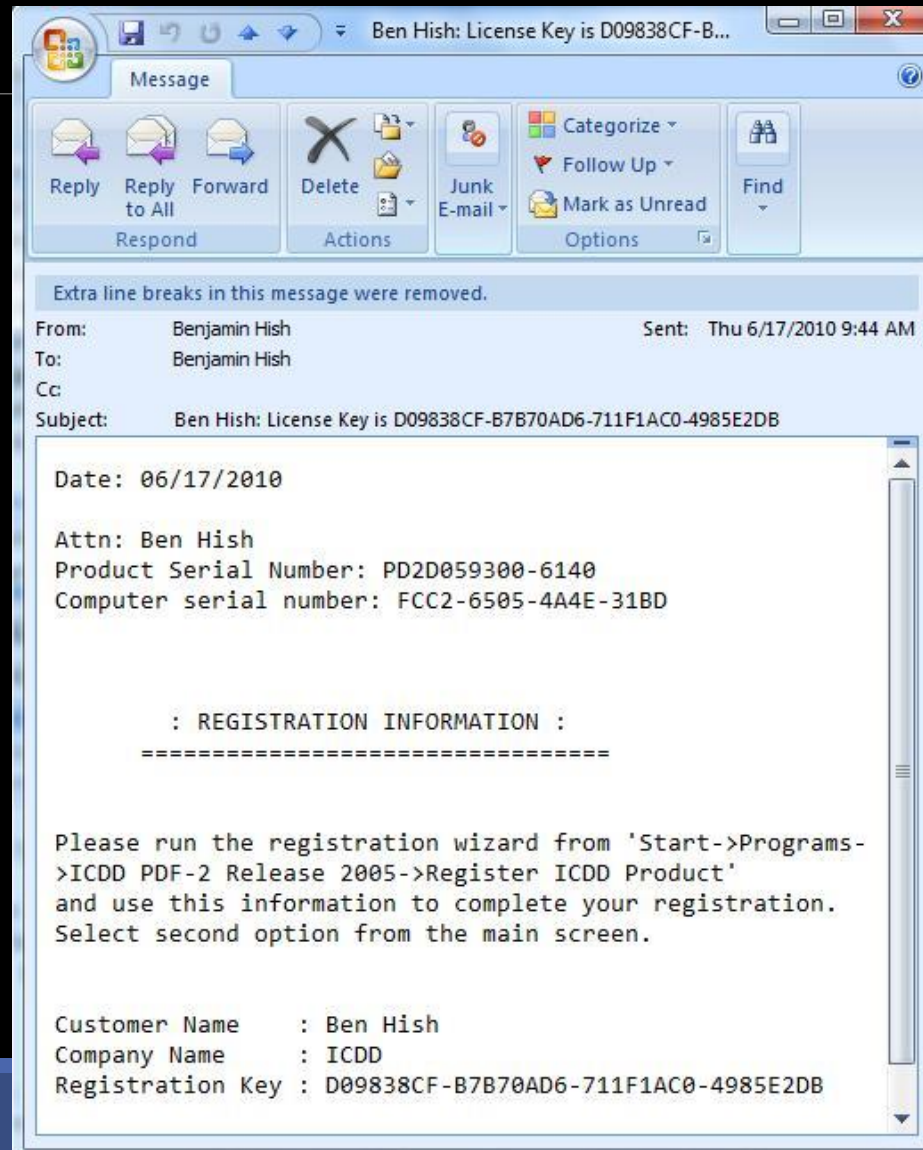
Continue to next slide

Registration Wizard

Upon verification of your license, a new key will be sent to you within 48 hours during the business week (Monday – Friday)

If a new key is not received within 48 hours

- Call 610-325-9814 x203 for assistance.



Input the Registration Key

Start the Registration Wizard

Select the Second Option

Press Next



Input the Registration Key

Input the Registration Key into the third field.

To register your PDF-2 product

: Enter Registration Key :

To activate the license for your PDF-2 product please enter your name, company and registration key exactly as you obtained it from the ICDD. Then click the Next button to activate your license and view the license details.

Name:

Company:

Key:

Example: 12345678-90ABCDEF-12345678-90ABCDEF

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Input the Registration Key

To reduce errors, we recommend you Copy and Paste the registration key from the email

If entering the key manually, keep in mind:

- Letters are all capitals
- There are no letter O's only the numeric character 0 (Zero)

Press Next

To register your PDF-2 product

: Enter Registration Key :

To activate the license for your PDF-2 product please enter your name, company and registration key exactly as you obtained it from the ICDD. Then click the Next button to activate your license and view the license details.

Name: Ben Hish

Company: ICDD

Key: D09838CF-B7B70AD6-711F1ACD-4985E2DB

Example: 12345678-90ABCDEF-12345678-90ABCDEF

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Input the Registration Key

Verify:

- License Period should be ten (10) years from the 1st of the month that you had initially registered the database.
- License Type should say, “Full License”
- Press Finish

To register your PDF-2 product

: License Information :

Below please see the details of the current license for your PDF-2 product.

Licensed to:	Ben Hish
Company:	ICDD
License period:	Jun 1 2005 - Jun 1 2015 0:00 h
License type:	Full license

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Thank you for viewing our tutorial!

Additional tutorials are available at the ICDD website.

www.icdd.com

International Centre for Diffraction Data

12 Campus Boulevard

Newtown Square, PA 19073

Phone: 610.325.9814

Toll Free Number in US & Canada: 866.378.0331

Fax: 610.325.9823