

The International Centre for Diffraction Data

2011

WebPDF-4+

DATA WHEN AND WHERE YOU WORK

What is WebPDF-4+?

WebPDF-4+ provides portability to the PDF-4+ database via the Internet. It enables access to the entire suite of programs and data files, and thus is equivalent to PDF-4+ 2011.

How is it delivered?

WebPDF-4+ is delivered as a USB compatible dongle, which supplies an access key to the PDF-4+. There is no need to work with a CD or DVD. The dongle is programmable, so that installation and renewals are handled via the Internet.

Where can the WebPDF-4+ dongle be used?

The WebPDF-4+ dongle can be used on any computer that meets the computer specifications and has access to a high-speed Internet connection. The dongle will validate each log-in after registration. **The dongle cannot be used on a server.**

Please note: The dongle must be present on the computer that is being used to access the database.

What requirements are needed?

WebPDF-4+ requires that you have access to a high-speed Internet connection. Your organization/site must permit TCP/IP communication ports to be opened through any firewalls. PDF-4+ is a large database with a complex database structure. Capability and speed can be severely compromised if you are not accessing a high-speed Internet connection.

PREFERRED COMPUTER SPECIFICATIONS:

Two specific TCP/IP ports (3333 and 22222) must be opened for outbound access on all firewalls. Please check with your IT manager for assistance or contact ICDD for further details.

Intel® Core™ 2 Duo processor or equivalent

Supported Microsoft® Operating Systems:

- Windows XP® (32-bit) Professional SP3
- Windows Vista® (32-bit) Business Edition SP2
- Windows 7® Professional SP1

NTFS File System required

2 GB of System Memory

500 MB minimum free space for software installation

Fully-powered USB Port

Available Internet bandwidth:

Minimum 1.54 Mbps - Preferred 3.0 Mbps or faster

Web Browser:

32-bit FireFox® 3.6.17 or 4.0.1 for Windows XP®, Windows Vista® and Windows 7®

32-bit Internet Explorer® 8.0 for Windows XP®

32-bit Internet Explorer® 8.0/9.0 for Windows Vista® and Windows 7®

Execution of scripts and Java™ must be enabled.



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How long does it take to install the software from the dongle?

The initial installation takes 5-10 minutes, depending on your computer specifications. You will need to install the software on each computer that you will be using to access the database.

Please note: Preparation of index files for your vendor software will take additional time.

Will WebPDF-4+ work with my vendor software?

Currently, WebPDF-4+ is compatible with some, but not all, OEM and vendor software packages. You will need to check with your software vendor regarding compatibility, if you want to use their software to interface to WebPDF-4+.

As an added convenience, customers using OEM software may compile the index files and save the file to the dongle. The compiled index files can be accessed from the dongle. **This saves you from recompiling the index files at each location where you will be accessing the WebPDF-4+.**

How is WebPDF-4+ priced?

WebPDF-4+ is priced identically to PDF-4+. WebPDF-4+ can be used with site licenses or multiyear licenses. Users can also convert their PDF-4+ or PDF-2 license to WebPDF-4+ using our conversion pricing.

How is WebPDF-4+ licensed?

WebPDF-4+ is licensed similarly to PDF-4+. It is licensed for 12 months. Yearly renewals are required.

How do I register my license for WebPDF-4+?

The dongle must be registered using the licensee's main address or "home base". In other words, the registration must be completed at the end-user's organization. Registration must also be in accordance to the end-user information (name of end-user, organization, address) that was received at ICDD for the initial license purchase.

Please note: You will need to install and register the product within 30 days of receipt of your WebPDF-4+.

Following installation, registration is required to activate WebPDF-4+ 2011. The dongle must be connected in order to register the product. You will navigate to "ICDD WebPDF-4+ 2011" program group in the Start Menu and select "Register ICDD Product". Once you successfully register the product, you will receive an e-mail confirmation. The dongle requires only one registration in order to access the WebPDF-4+ from various computers.

How will my license renewal be handled the following year?

All PDF-4 products are handled through an automatic subscription service. ICDD will bill you for the new release of your WebPDF-4+ product based on your original invoice date for the license. For instance, if you purchased your initial license for WebPDF-4+ 2010 in September 2010, ICDD will bill you for WebPDF-4+ 2011 in September 2011.

Your license renewal and registration will be handled via the Internet, similar to your initial registration. You will be required to download new software and register your product with each new release of the WebPDF-4+.

What happens if I lose my dongle?

ICDD will "turn-off" access to a lost dongle and charge a \$500 fee for replacing the lost dongle. In order to receive a new dongle, you will need to report the lost dongle and serial number to ICDD's Customer Service Department. Upon verification of your WebPDF-4+ license, ICDD will ship a replacement dongle.

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